

GORDON D MURRAY
21 Berry Street
Milford, CT 06460
(H) 203-283-5078
(M) 203-907-9805
g21murray@yahoo.com

SUMMARY

Senior Information Technology Analyst with 13 years of progressive global experience in the financial and manufacturing industries. Demonstrated excellent project management skills with the ability to lead teams in the implementation of technical solutions.

- SMS Global Administration
- Server/Workstation Administration
- Business Object Reporting
- Project Management
- Microsoft Operations Manager
- IIS Administration
- Excellent Troubleshooting Skills
- Client/Vender Management
- Leadership Skills and Abilities

TECHNICAL SKILLS

Virtual Hosting Software: VMware

Operating Systems: Windows 2003, XP (Server/Workstation), Windows 9x, DOS, Novel

Protocols: TCP/IP, SNMP, IPX/SPX, NWLINK, NetBIOS, NetBEUI

Mail: Microsoft Outlook, SMTP, POP3, IMAP

Internet: SharePoint 2003 & 2007, IIS, MS FrontPage, FTP, HTTP, HTTPS, SOCKS 4-5, Telnet, DNS, WWW, TCP/IP Suite

Applications: Openbloomberg, Reuters, Lego, A4, Business Objects, Oasis, Opera

Data Base Systems: Microsoft SQL 2000, 2005, Microsoft Access 95, 97, 2000, Sybase

Systems Monitoring: Microsoft Operations Manager, HP Openview

PROFESSIONAL EXPERIENCE

UBS, Stamford CT

1995-2008

A 135 year old global financial services company, with \$450 billion in client assets.

Senior Information Technology Analyst

Provided technology solutions for the Investment Banking Information Technology group. Coordinated and managed the deployment of over 2000 applications globally to Europe, Asia and the Americas within the company Infrastructure.

- Project Manager of global server security project. Improved infrastructure security auditing results.
- Key member of SMS Global Software Distribution team which managed global application installations and upgrades within SMS (Systems Management Server) infrastructure. Achieved 98% target success rate for application installs to desktops globally.
- Led SMS global administration group responsible for troubleshooting, upgrades, and management of the SMS infrastructure. This led to minimum downtime resulting in cost savings for the client.
- Managed GDIP (Global Distributed Infrastructure Process) team. Completed Bank migration from New York to Stamford, including rollout of approximately 900 workstations and printers, data migration, user drive mappings, for back office and trading floor. Banking operation migrated on time and within budget.
- Developed engineering documentation. Bank policy standards met audits requirements.
- Facilitated audit reporting within SMS for various business groups. Generated cost savings and reduced expenses on unneeded software licenses.
- Developed and led team for global monitoring of servers using HPopenview and Microsoft Operations Manager. Minimized client downtime access to data and achieved major cost savings.
- Member of Wintel Server Team. Built and supported servers, hardware and software, in full support of over 700 servers, 24/7.
- Crisis Center Team Member responsible for user integration within bank, including fast paced, time critical troubleshooting for active trading floor. Reduced costs by minimizing downtime.

ORANGE RESEARCH INC, Milford, CT **1986-1995**

Manufacturer of industrial instrumentation, supplying differential pressure, liquid and gas flow, and liquid level gauges, switches and transmitters.

Senior Computer Aided Mechanical Design Draftsman

Provided Engineering Department with blueprint creation for production team. In addition, facilitated Novell administration when needed. Skilled in Mechanical Computer aided Design AutoCAD

- Collaborated with engineering team in implementation of new gauge designs.
- Assisted with Novell 3.1 network support.
- Created blueprints for production.

EDUCATION & PROFESSIONAL DEVELOPMENT

History, Southern Connecticut State University, New Haven, CT 1989

Certification in Web development and design, University of Connecticut, Stamford, 2001

Novell 3.1 CNA in Novell Administration., Gateway Community College, 1997.

Business Object Web Intelligence

Microsoft SMS2003 Server

Implementing Microsoft Operations Manager 2000

Designing a Microsoft Windows 2000 Directory Services Infrastructure

Microsoft Visual Basic Scripting and Windows Script Host Essentials

Microsoft SQL Server 2000 with Transaction – SQL

Windows 2000 Active Directory & Workstation Microsoft Training, 2000.

UNIX System Administration 1 Solaris, Sun Microsystems, 2000

Project Management: Skills for Success, Scheduling and Budgeting

CERTIFICATIONS

Microsoft Certified Systems Engineer (MCSE)

Novell Netware Administration (CNA),

HP Openview Administration Fundamentals.

SAFETY

CPR/AED Certified (Red Cross 2007)

COMMUNITY ACTIVITIES

Power Lunch 2007, 2008, Reading tutor mentor volunteer, Stamford Public Schools